



**Immediately
contact the Eustis
Police
Department to
report suspicious
or criminal activity**



**Remain anonymous and
help fight crime.
Contact Crimeline
at
1-800-423-TIPS
or
www.crimeline.org**

**Questions/Compliments/
Complaints**

Any person may file a complaint with the Department, if they feel they have been stopped or searched based solely on their race, color, ethnicity, sex, sexual orientation, physical handicap, religion, or other belief systems. The Eustis Police Department shall accept and investigate, or make inquiries, on all complaints, including anonymous complaints, which are directed against the Agency or its members.

The Eustis Police Department is committed to providing the highest quality police service. Citizen input and cooperation is essential, if the Department is to succeed in this goal. If you have any questions, comments, or complaints about specific actions taken by the Department or its members, or have recommen-

**Eustis Police Department
51 E. Norton Ave
Eustis, FL 32726**

**Business: (352) 483-5400
24-hr non-emergency: (352) 357-4121**

eustispolice@ci.eustis.fl.us



**Eustis Police
Department**

**Bias-Free Policing
and
Proactive Policing**



**Dedicated to the pursuit of
excellence in providing
professional, courteous, fair, and
equitable law enforcement services.**

What is a Violation of Biased-Free Policing?

A violation is the selection of individuals for enforcement action based solely upon a trait common to a group. This includes, but is not limited to, race, ethnic background, gender, sexual orientation, religion, economic status, age, cultural group, physical handicap or any other identifiable group.

A violation of biased-free policing often leads to allegations of breaking constitutional and/or civil rights. It undermines legitimate law enforcement efforts, fosters distrust of law enforcement, and invites outside scrutiny of agency practices.

What is Police Authority?

Enforcement action, including but not limited to, vehicle stops, stops and frisks, detention, questioning, investigation, reports, arrests, searches and seizures, application of force, and initiation of forfeiture proceeding.

A legitimate objective of law enforcement is to protect the public by enforcing laws in a fair and impartial manner, recognizing both the statutory and judicial limitations of police authority, while protecting the rights of all persons. To this end, enforcement action must be based solely and exclusively on Federal, State, and local laws, and the policies and procedures of the City of Eustis and the Eustis Police Department.

What is the Police Department's policy regarding Bias-Free

It is the policy of the Eustis Police Department to treat every citizen with courtesy and respect. The Police Department is dedicated to protecting the constitutional rights of citizens regardless of race, ethnic background, gender, sexual orientation, religion, economic status, age, or cultural group.

Police officers are required to use skills developed through training, experience and knowledge in order to identify suspicious circumstances, unusual occurrences and violations of the law and act according to the situation.

Officers shall patrol in a proactive manner when there is a belief that a crime was committed, is about to be committed or is in the process of being committed. This proactive approach aids in the detection and apprehension of criminals, maintains the safety of our streets, and protects our citizens and community from crime.

Employees of the Eustis Police Department shall not, directly or indirectly, violate the principals of bias-free policing. Any contact, stop, detention, or search based solely on a violation of biased-free policing is prohibited and will not be tolerated.

For more information, or to report any violations of Biased-Free Policing, please contact the Eustis Police Department in person, by phone, in writing or electronically.

What is Proactive Policing?

Proactive policing is the practice of deterring crime and criminal activity by showing police presence and engaging the members of the public in order to learn their concerns. In contrast, responding to a complaint after a crime has been committed is considered reactive policing.

Proactive policing is part of the community policing approach to problem solving.

Patrol personnel are the most fundamental problem solving and crime reduction resource available, and it is imperative that they are engaged in the entire process. Officers are to be aware of problems occurring in their patrol zones, as well as the surrounding zones, and be engaged in solving those problems.

When officers identify areas that generate repeat calls for service, problem-solving efforts can be initiated. Officers may increase the time spent on proactive policing in those areas, such as directed patrols, field interviews, traffic stops, contacts with known offenders, contacts with potential victims, etc. This type of proactive policing reduces criminal activity, thereby reducing the number of repeat calls for service.

The Eustis Police Department is committed to improving the quality of life in the community by providing quality services and emphasizing fair treatment.