



City of Eustis

News Release

P.O. Drawer 68
Eustis, FL 32727-0068
www.eustis.org

Mayor James Rotella
Vice Mayor Evelyn Smith
Commissioner Scott Ales
Commissioner Jonnie Hale
Commissioner Karen LeHeup-Smith

For Immediate Release –

*News Release 20/07
May 17, 2007*

Utility Billing – Report of Non-Delivery

Certain Eustis residents may not have received water bills

EUSTIS – It has come to the City's attention that approximately 7% of the utility bills may not have been delivered to water utility customers. Although these bills were delivered to and signed for by the United States Post Office on April 25, 2007, the Post Office has not been able to account for the lost bills.

Non-delivery of these utility bills may have affected customers located on one of the following streets:

- Center
- Windemere
- Clifford
- Jackson
- Rose Lane
- Titcomb
- Poinsettia
- Gottsche
- Fernshaw
- McDonald
- Ward
- Donnelly
- Reddick
- Railroad
- Spring Ridge
- Lillian Circle
- Badger
- Russell
- Woodward
- Starbird
- Liberty
- St. Andrews
- Hawley
- Magnolia Avenue

For these customers, the current amount due will be reflected in the next month's bill, with no late fees or penalties assessed as long as both amounts due are paid by the due date indicated on that bill. This will not affect customer's ability to pay their bill online at www.eustis.org

We apologize for this inconvenience and assure our customers that there will be no penalty or disconnection because of this situation.

If you have any questions or concerns about your water utility bill, please contact Eustis Water Customer Service at (352) 589-4333.

Released by: Jim R. Myers, Jr., Acting City Manager