



City of Eustis
Press Release – 11/06
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www.eustis.org

For Immediate Release –

Eustis now accepts Visa & Mastercard for utility payments

EUSTIS – Effective immediately, the City of Eustis will be accepting Visa and MasterCard for utility payments. This free service is available to anyone who has a water, sewer and/or trash service account with the City of Eustis.

Credit Cards will be accepted in several ways:

- The first option is the new online bill paying service called Click2Gov and is available through the City website at www.eustis.org. This option is available 24 hours a day, 7 days a week. The first time that a resident uses the online system, they will need to register using their account number as shown on their utility bill and request a personal identification number on the Click2Gov menu. Click2Gov is not just for paying with a credit card, but also allows the residents to look at account history including past payments and amount of water used for the last 12 months. This information can be a useful tool in monitoring trends and usage.

The Click2Gov web site is secure through the use of 128 bit encryption with an SSL certificate. This is the same security that online banking services use. A third party is also utilized to do quarterly scans of computer systems to detect any weaknesses or vulnerabilities.

The City of Eustis is planning on offering Bank Drafting (EZ-Pay) in the coming months for utilities also. This service will allow residents to sign up for automatic payment of their utility bill from either a checking or savings account. More information will be made available in the next few months.

- The second payment option is in person at the Water Customer Service Counter located at 10 S. Eustis Street during normal business hours (weekdays, 8:00 am - 5:00 pm). Check or cash is also accepted at this location.
- The third payment option is payment over the phone to Water Customer Service at 352-589-4333 during normal business hours (weekdays, 8:00 am - 5:00 pm).

Utility customers who do not wish to pay their utility bills using the options above can still make their payments using the following options:

- By Mail – check only
- In Person – cash / check / credit card
- 24-Hour Drop Box - check only

To view all utility payment options, visit the City website at www.eustis.org/launch/click2gov.htm

Released by: Michael G. Stearman, City Manager