



## Residential Notification

December 12, 2014

### ***Notice of Reduced Residential Collection Rates and Service Changes***

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We would like to inform you of upcoming rate and service changes to your residential, curbside solid waste and recycling collection:

- Beginning on January 1, 2015 the monthly rate for household garbage, recycling and yard waste will be reduced from \$17.32 to \$15.73 per month.
- Since the City bills service in arrears, you will see this decrease beginning on your February 2015 bill.
- Beginning January 5, 2015, Waste Management (WM) will collect household garbage and yard waste in the same collection vehicle.
  - This change will reduce the number of trucks used for curbside collection, which lowers cost, lessens the wear on City streets and reduces the carbon footprint.
- **Service days will remain the same for all collections. No further action is required by residents.**
  - Recycling will continue to be picked up on the same day, in a separate container, by a separate collection vehicle.
- For those that took advantage of the Recyclebank Rewards program, the City of Eustis thanks you for your participation, but regrets to inform you that the program will be ending February 1, 2015. While earned curbside points will no longer be available after that date, you can still earn points through quizzes, pledges and other interactive features on the Recyclebank website [www.recyclebank.com](http://www.recyclebank.com).
  - Earned points already accumulated will not expire until January 31, 2016. You will have until this date to redeem any earned points.
- Commercial collection service rates will increase by the Refuse Rate Index adjustment of 2.34% effective January 1, 2015.
- A notice of these changes will also be included with your next utility bill.

For further information or questions, please contact Ashley Bunnell at the City of Eustis at (352) 589-4333 extension 1144.