



CITY OF EUSTIS
APPLICATION FOR UTILITY SERVICES
RESIDENTIAL CUSTOMERS

\*\*\*\*PLEASE RETURN WITH 2 FORMS OF I.D. & COPY OF LEASE, RENTAL OR PURCHASE AGREEMENT\*\*\*\*

PLEASE PRINT

Service Start Date

FOR OFFICE USE ONLY

Amount of Deposit Received \$

\*\*NOTE: MUST BE COMPLETED BY 12 NOON FOR SAME DAY SERVICE.

Acct #

Primary Name

(LAST)

(FIRST)

(MIDDLE INITIAL)

S.S. #

Driver Lic. #

Birthdate

Service Location

# Of Units

City

Zip

Billing Address

City

State

Zip

Home Phone

Work Phone

Cell Phone

E-mail

Employer's Name

Job Title

Employer's Address

City

State

Zip

Have you had utility service with the City of Eustis before? Yes No

If so under what name(s)?

(PLEASE PRINT)

For Joint Account or Spouse Information (circle one). Joint account requires I.D. and signature.

Name

(LAST)

(FIRST)

(MIDDLE INITIAL)

S.S. #

Driver Lic. #

Birthdate

Employer's Name

Job Title\*

Employer's Address

City

State

Zip

Employer's Phone

Do you own or rent this location?: Own Rent If Rental: Name of Owner/Apt Complex

Address of Owner/Apt Complex

Phone #

The undersigned understands that this is a contract for Utility Services and agrees to the terms and conditions as set forth in Chapter 94 of the City of Eustis Code of Ordinances, and on the back of this application. My signature is acknowledgment that the above information is true and correct. Any incorrect information may result in discontinuance of service. Deposit can only be refunded to the applicant of record. No exceptions will be made. A facsimile of signature is legally binding. I understand that a connection fee, \$30.00 inside or \$37.50 outside city, will be assessed to my account and should appear on my first bill.

Primary Applicant:

Joint Applicant:

Print Name

Print Name

Signature

Signature

Date

Date

Customer Service Representative Signature

Date

(The terms and conditions on the back of this application are binding)

## CITY OF EUSTIS APPLICATION FOR UTILITY SERVICES

**DIRECTIONS FOR COMPLETING APPLICATION:** Fill out the application on the reverse side, and write in the date you want service started in the upper right hand corner. Sign and date the application, mail to City of Eustis Utility System, P.O. Box 1946, Eustis, Florida 32727 or return to the physical location at 10 S. Eustis Street, Eustis, FL 32726 or fax to (352) 589-4274. A deposit of \$ \_\_\_\_\_ is required unless adequate credit history is established by a letter from an immediately preceding utility company expressing thirty-six (36) months of no delinquency in the applicant's name. Copies of two forms of identifications, other than credit cards, of the applicant(s) and/or authorized agent, along with proof of rental or ownership, i.e., rental, lease or purchase agreement, contract of sale, or similar acceptable document, must accompany application. Incomplete or inaccurate applications may not be processed.

### TERMS AND CONDITIONS

1. City agrees to furnish available utilities to applicant at address stated herein under the same standards as generally provided to all customers receiving like services, and the applicant agrees to take utility services applied as available.
2. Applicant agrees to pay for utilities furnished and billed according to existing rates schedules or any future rate schedules subsequently adopted by City Commissioners. Utilities may include water, utility tax, sewer, solid waste disposal, stormwater and other applicable charges.
  - a) Bills for utilities service are due and payable on or before the due date printed on the monthly statement. Bills which are not paid by the due date are subject to a five dollar (\$5.00) or 5% late penalty whichever is greater. Any utilities account which remains unpaid beyond the eighth (8) day after the due date on the bill shall be disconnected and shall be subject to a thirty dollar (\$30.00) reconnection fee. An unauthorized connection penalty in the amount of \$25.00 will be charged to the customer who has reconnected water service on his own accord without city authorization. A cut lock fee in the amount of \$45.00 will be charged to the customer who has cut a locked meter and any additional damages as deemed necessary.
3. Applicant understands and agrees that an unpaid balance due on utilities billed may be transferred to this or any other utility account of applicant for immediate payment. Unpaid balance will be turned over to a credit collection agency and become a permanent part of applicant's credit history.
  - a) Service may be withheld or disconnected if prior indebtedness to the City for service has not been paid in full.
4. Failure to receive a monthly bill shall not release or diminish the obligation of the applicant with respect to timely payment of amounts due for utilities services.
5. Applicant is responsible for all charges for services. Once water has flowed through the meter the City is not responsible for consumption.
6. Should sewer service be available but not connected, a sewer charge will still be applied to the bill each month.
7. Deposits for utilities will be held in a non-interest bearing account for three (3) years. At the end of such time, if the applicant's payment history has been current and satisfactory, the deposit will be refunded in full. If a deposit is still on file upon discontinuance of utilities services, the deposit will be applied to the final bill and the difference, if any, will be refunded.
8. Should it be necessary to require a new deposit of any applicant, the new deposit must be paid before services can be reinstated.
9. Applicant's references will be checked to verify accuracy of information furnished.
10. Any applicant who resides within the city limits of Eustis shall be required to have garbage service by the City's designated garbage collection agent.
11. Any agent signing this application on behalf of a principal hereby certifies that he or she is authorized to execute this application and recognizes he or she will be jointly and severally liable with the principal(s) under the terms and conditions of this application.
12. The applicant agrees to pay an additional charge equal to the cost of collection, including agency, attorney fees and court costs if this account is placed in the hands of an agency or attorney for collection or legal action because of default in payment.
13. The City shall not be held responsible or liable for any damage caused to any property due to activation of water and sewer services through this request, or through subsequent reactivation, which is requested by the principal or qualified agent by payment or other means.

\* Certain positions are exempt from public information. If you identify yourself or your spouse as exempt from public information, you must provide your job title, employer's name and employer's phone number for verification of status.

For information concerning utility procedures, billing or services, contact: City of Eustis, Water Customer Service

Department, P.O. Box 1946, Eustis, Florida 32727-1946, Phone: 1(352) 589-4333, Fax: 1(352) 589-4274.

[WCS@Eustis.Org](mailto:WCS@Eustis.Org)



# City of Eustis

## Water Customer Service

P.O. Box 1946 • Eustis, Florida 32727-1946 • (352) 589-4333

### IMPORTANT INFORMATION ABOUT THE USE OF YOUR SOCIAL SECURITY NUMBER

To: Applicants for City Water, Sewer & Garbage Services  
From: City of Eustis, Florida

Re: Social Security Number Notice

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Per Florida Statutes 119.071(5)(2)(a), we are hereby informing you of the purpose for the City of Eustis' collection and use of your social security number. Your social security number may not be used by the City for any purpose other than those provided in this written statement.

#### CREDIT AND COLLECTIONS

The City may request and provide your social security number to the following commercial entities for the purpose of establishing a credit account for applicants of water, sewer and garbage services and for collecting delinquent accounts:

- Licensed consumer reporting agencies to obtain credit reports
- Licensed consumer collection agencies for the recovery of delinquent accounts.

I acknowledge that I have read and received a copy of this statement.

Name (Print)

Applicant Signature

Date: